

How to give feedback about maternity services at Leicester's hospitals

Patient Experience Team

Information for Patients

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**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

The Maternity Service at Leicester's hospitals want to find better ways to help you



You can help us to find better ways to help you by telling us:



What did we do well?

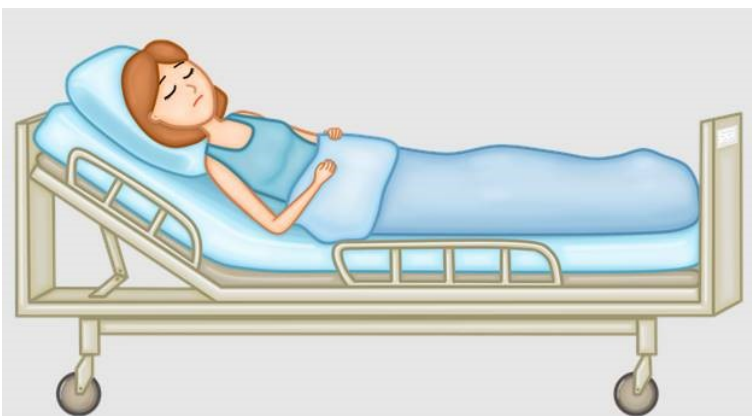


What did we do not so well?



During your pregnancy you will have lots of appointments.

We want to hear what you think about the service.



After you have had your baby, staff will ask you for feedback on the ward.

If you are too tired to tell us what you think, you can wait till you get home.



You can use a hospital tablet device to tell us what you think.

The device is cleaned each time it is used.

After you have had your baby, you can also give feedback on the ward using this device.

A MESSAGE TO MATRON

You can complete a Message to Matron card.

Caring at its best

University Hospitals of Leicester
NHS Trust

Maternity leaflet

Department of
Information for Patients

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You can use your phone to scan the QR code in your maternity booklet.

This will take you to a feedback form which you can fill in online.



When you get home you can give feedback on the hospital's website.



Feedback Form

Your community midwife will visit you at home about 10 days after your baby is born.

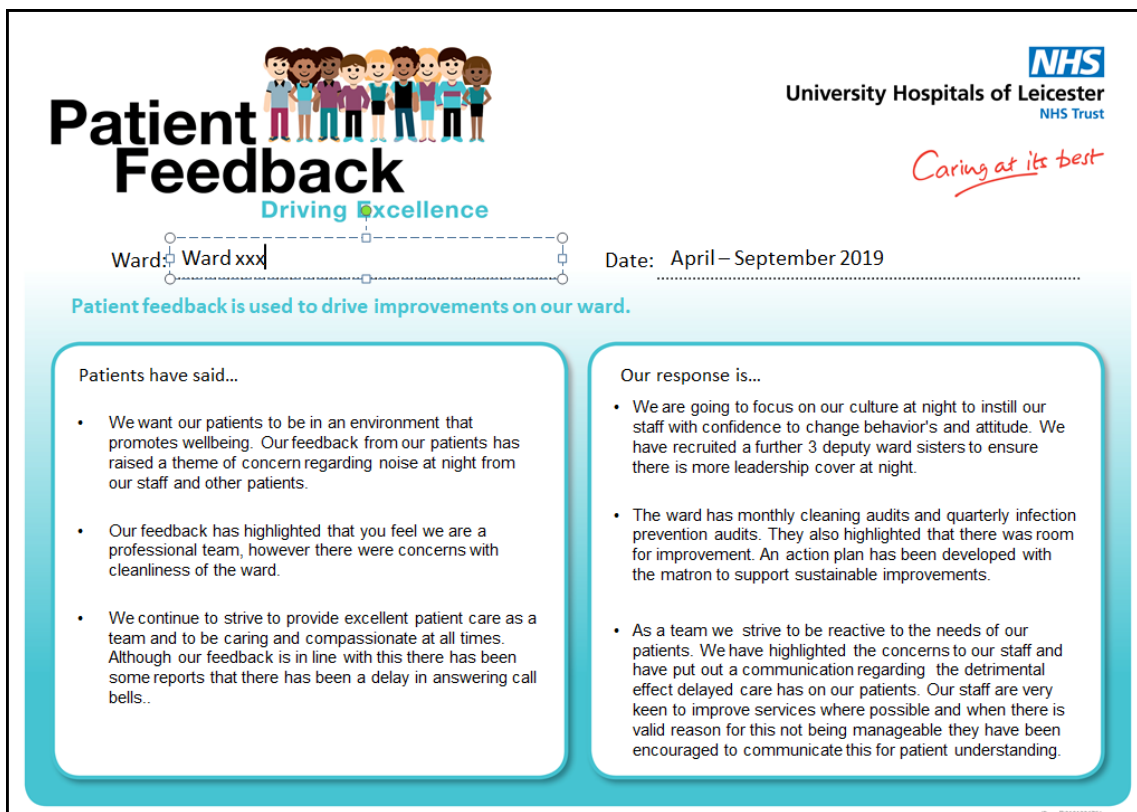
They will ask if you wish to complete a paper feedback form, which they will give to you.



The feedback given to us will be shared with the wards and clinics.

The 2 pictures shown here is what this will look like.

This helps us to make improvements in the hospital.



If you need any further support with giving feedback, please contact the Patient Experience Team on:



Telephone: 0116 258 5384



Email: PatientFeedbackMailbox@uhl-tr.nhs.uk



اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸਿ ਹੋਰ ਭਾਸ਼ਾ ਵਜਿ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦੱਤਿ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk



LEICESTER'S
RESEARCH

Leicester's Hospitals is a research active trust so you may find research happening on your ward or in your clinic. To find out about the benefits of research and become involved yourself, speak to your clinician or nurse, call 0116 258 8351 or visit www.leicestersresearch.nhs.uk/patient-and-public-involvement