

# Your key worker from the Immunotherapy Nurses.

Cancer Services  
Information for patients

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## Your key worker is:

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**Contact details: 0116 2047985**  
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You have been given this leaflet because you or a close relative or friend has been diagnosed with cancer. It explains who can offer support, information and advice during care, including when treatment has finished.

In order to ensure that patients with cancer and their families are able to get the right support and information, all patients have a healthcare professional they can contact. This person is called a **key worker**. Your key worker will be available from diagnosis, through treatment and beyond.

Because care takes place in a variety of settings, such as in hospital and in the community, your key worker will change at various times. However, it will always be the right person for your situation, and you should always know who they are and how to contact them.

## Your key worker

Your key worker / Clinical Nurse Specialists (CNS) will work with you in the following ways:

- They are a central point of contact for support and information for you and your family.
- They will assess your needs and ensure that you receive the care you need, and that you are involved in decisions about your care as much as possible.
- They will ensure that you are referred to, and receive, different services as needed

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**Health information and support is available at [www.nhs.uk](http://www.nhs.uk)  
or call 111 for non-emergency medical advice**

Visit [www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk) for maps and information about visiting Leicester's Hospitals  
To give feedback about this information sheet, contact [InformationForPatients@uhl-tr.nhs.uk](mailto:InformationForPatients@uhl-tr.nhs.uk)

## Who is my key worker?

Your Immunotherapy Nurse specialist are cancer trained nurses who know a lot about cancer and cancer treatment. They look after patients having immunotherapy and offer support during your treatment.

A specialist nurse from the Immunotherapy Team will be your key worker during your hospital stay, while being treated for toxicities and whilst you are at home waiting for further tests or treatments. Please feel free to contact your key worker using the details below if you have any questions or concerns.

You may also have a specific CNS / keyworker who you met during your cancer diagnosis and other treatments and may have regular contact and support from them also.

Sometimes your key worker will be a health care professional in the community, such as a district nurse or palliative care nurse. Throughout your treatment you have different nurse specialists supporting/advising you for that particular part of your Journey.

If you have concerns or are unwell when at home you need to contact the emergency number that is available 24 hours. Their number is :0808 178 2212,

The Immunotherapy nurses are available Monday to Friday 9am –5pm,

## Further information and support

### Macmillan Information and Support Services

Contact:

- Leicester: 0116 258 6189 Monday-Friday 8.30 am - 4.30pm
- Northampton: 01604 544 211
- Kettering: 01536 493 888

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔  
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل  
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જે તુમીં ઇચ જાજવારી વિમે હેર જામ્મા વિચિ ચાહુંદે હે, ઝાં વિચખા વચકે હેઠાં હિંતે ગાદે નંબર 'એ ટેલીફોન વચે।  
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email [equality@uhl-tr.nhs.uk](mailto:equality@uhl-tr.nhs.uk)